



## Ordering Information

**Commercial model number:**  
CF399A (BGJ/201)

**Canada model number:**  
CF399A

## Sidebar

### In the box:

Print cartridge<sup>2</sup>  
Installation guide  
Getting started guide  
Support flyer  
Warranty guide  
Printer documentation and software on CD-ROM  
Power cord

### Software:

#### Windows-compatible:

HP Installer/Uninstaller  
HP PCL 6 print driver  
Status Alerts  
HP Update  
DXP

#### Mac-compatible:

HP Installer/Uninstaller  
HP Postscript driver  
HP Setup Assistant  
HP Utility  
New category attribute  
HP Firmware Updater

#### Standard warranty:

1 year, Return to HP  
Authorized Service Center

## Replaces

[HP LaserJet Pro 400 Printer M401dn](#) CF278A  
[Compare](#)

## HP Care Pack Options

### Recommended Care Pack Services

Installation with Network Setup Service **H3110E**

Next Business Day Exchange: 3 years **U5Z48E**

### Optional Care Pack Services

Save time with fast-paced productivity and mobile printing options.

Drive productivity—in or out of the office. Print from virtually anywhere, using HP ePrint.<sup>1</sup> Share resources with Ethernet networking. Impressive print speeds, automatic two-sided printing, and outstanding paper tray capacity help you do more.



Take advantage of easy-to-use features. Install and start working fast with the HP Universal Print Driver. Easily manage print jobs with the 2-line display, and replace toner cartridges with ease.

Print professional-quality documents for a great value—time and again. Produce crisp text and sharp images, and get up to a 3,000-page recommended monthly page volume. Save money by saving energy, and save time with easy-to-install toner cartridges.

Enlarge Image

## Compatible Operating Systems

### Standard Desktop

<b>Windows XP</b>	32-bit (SP3 or higher)
<b>Windows Server 2003</b>	32-bit (SP3 or higher)
<b>Windows Server 2008</b>	32/64-bit
<b>Windows Vista®</b>	32/64-bit
<b>Windows® 7</b>	32/64-bit
<b>Mac OS</b>	Mac OS X v 10.5, 10.6, 10.7
<b>Other</b>	Linpus Linux: 9.4, 9.5; Red Hat Enterprise Linux: 5.0, 6.0; OpenSuSE: 11.3, 11.4; Fedora: 14, 15; Ubuntu: 10.04, 10.10, 11.04; Debian: 5.0, 6.0 and HPUX11i

## Additional Information

### Sales

[www.hp.com](http://www.hp.com)  
[Data Sheet CF399A](#)

### Technical Support

[www.hp.com/support](http://www.hp.com/support)

### Third-party solutions

[www.hpgsc.com](http://www.hpgsc.com)

### Reseller

<http://hp.com/partners/us>

### Services

<http://www.hp.com/go/services>

### Supplies and accessories

[www.hp.com](http://www.hp.com)

### Guides and Brochures

[M401 Product Overview](#)  
[M401\\_M425 Replacement Upgrade](#)  
[M401\\_M425 Special Features](#)  
[HPCartridgesWhyBuy\\_Guide Q3\\_2012](#)  
[HP Web Jetadmin 4AA4-1441ENW](#)

## Brand Specifications

### PRINTER

**Print Technology**

Laser

Installation  
with Network  
Setup Service

H3110E

Next Business  
Day Onsite: 3  
years

U5Z49E

Next Business  
Day Exchange:  
3 years

U5Z48E

Post Warranty  
Service,  
Remote User  
Assistance  
Support: 1  
year

HC126PE

Post Warranty  
Service, Next  
Business Day  
Onsite: 1 year

U5Z53PE

Post Warranty  
Service, Next  
Day Exchange:  
1 year

U5Z52PE

**Print Speed Black, Letter:**

ISO/Best Quality	Up to 35 ppm <sup>3</sup>
First Page Out	As fast as 8.0 sec from Ready mode
Processor	800 MHz
Paper Trays, Std	2
Paper Trays, Max	3
Input Capacity, Std	300 sheets
Input Capacity, Max	800 sheets
Output Capacity, Std	150 sheets
Output Capacity, Max	150 sheets
Envelope Input, Std	10
Envelope Feeder	No
Two-Sided Printing	Automatic (standard)
Typefaces	84 scalable TrueType fonts
Prints Color	No
Print Quality, Black Best	Up to 1200 x 1200 dpi
Print Resolution Technology	HP FastRes 1200, HP ProRes 1200, 600 dpi
Print Languages, Std	HP PCL 6, HP PCL 5e, HP postscript level 3 emulation, direct PDF (v 1.7) printing
Printer Management	Windows: HP Device Toolbox (default install), SNP Alerts (minimum network install), HP Web Jetadmin (download); Mac: HP Utility
Display Type	2-line LCD (text and graphics)

**GENERAL**

Duty Cycle, Monthly	Up to 50,000 pages <sup>4</sup>
Recommended Monthly Volume	750 to 3,000 pages <sup>5</sup>
Media Types	Paper (plain, Green mode, light, heavy, bond, color, letterhead, preprinted, prepunched, recycled, rough), envelopes, labels, transparencies, cardstock
Media Sizes, Std	Letter, legal, executive, 8.5 x 13 in
Media Sizes, Std, Metric	A4; A5; A6; B5 (JIS)
Media Sizes, Custom	Multipurpose tray: 3 x 5 in to 8.5 x 14 in; tray 2 and optional 500-sheet-tray 3: 4.1 x 5.8 in to 8.5 x 14 in
Media Sizes, Custom, Metric	Multipurpose tray: 76 x 127 to 216 x 356 mm; tray 2 and optional 500-sheet tray 3: 105 x 148 to 216 x 356 mm
Media Weights	Tray 1: 16 to 43 lb (straight through paper path for special media); tray 2, optional 500-sheet tray 3: 16 to 32 lb
Media Weights, Metric	Tray 1: 60 to 163 g/m <sup>2</sup> (straight through paper path for special media); tray 2, optional 500-sheet tray 3: 60 to 120 g/m <sup>2</sup>
Connectivity, Std	Hi-Speed USB 2.0, Ethernet 10/100/1000 Base-TX network
Connectivity, Opt	None
Mobile Printing Capability	HP ePrint, Apple AirPrint™
Memory, Std	256 MB
Memory, Max	256 MB
Hard Disk Drive	None
Power Supply Type	Built-in power supply
Power Supply Required	Input voltage: 110 to 127 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz)
Power Consumption	570 watts (Printing), 7.3 watts (Ready), 6.2 watts (Sleep), 0.1 watts (Off) <sup>6</sup>
Typical Electricity Consumption (TEC)	2.08 kWh/Week
ENERGY STAR® Qualified	Yes
Mac Compatible	Yes
Dimensions (W x D x H)	14.35 x 24.94 x 12.14 in (maximum), 14.35 x 14.49 x 10.53 in (minimum)
Weight	23.5 lb
Dimensions, Metric	364.6 x 633.4 x 308.4 mm (maximum), 364.6 x 368 x 267.5 mm (minimum)

<b>Weight, Metric</b>	10.7 kg
<b>Shipping Dimensions</b>	16.9 x 13 x 18.9 in
<b>Shipping Weight</b>	30.6 lb
<b>Shipping Dimensions, Metric</b>	430 x 330 x 480 mm
<b>Shipping Weight, Metric</b>	13.9 kg
<b>Pallet Dimensions</b>	47.24 x 39.37 x 100.4 in
<b>Pallet Dimensions, Metric</b>	1200 x 1000 x 2550 mm
<b>Pallet Weight</b>	1273.1 lb
<b>Pallet Weight, Metric</b>	578.7 kg
<b>Quantity Per Pallet</b>	40

### HP LaserJet Pro 400 Printer M401

(M401dw shown)



## Jetdirect Products

[HP Jetdirect ew2500 802.11b/g Wireless Print Server \(J8021A\)](#)

## Accessories

### HP Universal Print Driver for Windows 5.2

HP Universal Print Driver for Windows (J7980A/J7981A)

### Paper-handling accessories

HP LaserJet 500-sheet Feeder/Tray (CF284A)

### LaserJet font solutions

HP BarCodes and More DIMM (HG281DJ)

HP Scalable BarCodes (HG282DJ)

HP MICR Font (HG283DJ)

## Compatible Supplies

### HP LaserJet Cartridges and Kits

HP 80A Black Original LaserJet Toner Cartridge ([CF280A](#))

HP 80X High Yield Black Original LaserJet Toner Cartridge ([CF280X](#))

HP 80X 2-pack High Yield Black Original LaserJet Toner Cartridges ([CF280XD](#))

## Compatible Paper Products

### Top Recommended Papers

#### HP LaserJet Paper

8.5 x 11 in	24 lb	500 sheets	<a href="#">HPJ1124</a>
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#### HP Brochure and Presentation Papers

##### HP Premium Glossy Presentation Paper

8.5 x 11 in	32 lb	250 sheets	<a href="#">CG988A</a>
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##### HP Laser Glossy Tri-fold Brochure Paper

8.5 x 11 in	40 lb	150 sheets	<a href="#">Q6612A</a>
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##### HP Laser Glossy Brochure Paper

8.5 x 11 in	52 lb	100 sheets	<a href="#">Q6608A</a>
8.5 x 11 in	40 lb	150 sheets	<a href="#">Q6611A</a>

#### HP Everyday Papers

##### HP Premium Choice Laser Paper

8.5 x 11 in	32 lb	500 sheets	<a href="#">HPU1132</a>
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##### HP LaserJet Paper

8.5 x 11 in	24 lb	500 sheets	<a href="#">HPJ1124</a>
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8.5 x 11 in	24 lb	2,500 sheets (5 reams)	<a href="#">HPJ115R</a>
<b>HP All-in-One Printing Paper</b>			
8.5 x 11 in	22 lb	500 sheets	<a href="#">HPT1122</a>
8.5 x 11 in	22 lb	2,500 sheets	<a href="#">HPT115</a>
<b>HP Multipurpose Paper</b>			
8.5 x 11 in	20 lb	500 sheets	<a href="#">HPM1120R</a>
8.5 x 11 in	20 lb	5,000 sheets (10 reams)	<a href="#">HPM1120C</a>
8.5 x 11 in	20 lb	2,500 sheets (5 reams)	<a href="#">HPM115RC</a>
8.5 x 11 in, 3-hole punch	20 lb	500 sheets	<a href="#">HPM113H</a>
8.5 x 14 in	20 lb	500 sheets	<a href="#">HPM1420</a>
<b>HP Office Paper</b>			
8.5 x 11 in	20 lb	2,500 sheets (5 reams)	<a href="#">HPC115RC</a>
8.5 x 11 in	20 lb	5,000 sheets (10 reams)	<a href="#">HPC8511C</a>
8.5 x 11 in, 3-hole punch	20 lb	500 sheets	<a href="#">HPC3HP</a>
8.5 x 14 in	20 lb	500 sheets	<a href="#">HPC8514</a>
8.5 x 11 in	20 lb	500 sheets	<a href="#">HPC8511R</a>
<b>HP Office Quickpack</b>			
8.5 x 11 in	20 lb	2,500 sheets	<a href="#">HP2500S</a>
<b>HP Recycled Paper</b>			
8.5 x 11 in	20 lb	500 sheets	<a href="#">HPE1120R</a>
8.5 x 11 in	20 lb	5,000 sheets (10 reams)	<a href="#">HPE1120C</a>
<b>HP Business Copy Paper</b>			
8.5 x 11 in	20 lb	500 sheets	<a href="#">HPBC11</a>
<b>HP Everyday Copy and Print Paper</b>			
8.5 x 11 in	20 lb	500 sheets	<a href="#">HPA510</a>

The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

- 1 . Requires an Internet connection to the printer. Feature works with any connected Internet- and email-capable device. Requires HP Web Services Account Registration. Print times may vary. For a list of supported documents, and image types, see <http://www.hp.com/go/eprintcenter>. And for additional solutions, see <http://www.hp.com/go/mobile-printing-solutions>.
- 2 . Average cartridge yields 2,700 standard pages. Declared yield based on ISO/IEC 19752 and continuous printing. Actual yields vary considerably based on images printed and other factors. For details see <http://www.hp.com/go/learnaboutsupplies>.
- 3 . Measured using ISO/IEC 24734, excludes first set of test documents. For more information see <http://www.hp.com/go/printerclaims>. Exact speed varies depending on the system configuration, software application, driver and document complexity.
- 4 . Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups.
- 5 . HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period.
- 6 . Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.